

# APPRENTICESHIP STANDARDS ASSESSMENT AND SOLUTIONS



## TRANSPORT AND WAREHOUSE OPERATIONS SUPERVISOR

- AP01
- LEVEL 3
- 12 MONTH PROGRAMME

### LOGISTICS SECTOR

## OVERVIEW

Transport and Warehouse Operation Supervisors work across a range of different types of organisations and employers such as hauliers, storage and warehouse operators, couriers, retailers and utilities. Apprentices may specialise at a Transport Supervisor or Warehouse Supervisor.

## ROLE PROFILE

Transport Supervisors ensure the safe and compliant utilisation of all drivers and equipment. Warehouse supervisors ensure the provision of a professional incoming goods, storage and dispatch service to customers.

Both roles involve leading a team to effectively and efficiently deliver departmental and organisational objectives in a fast paced and varied environment.

Supervisors have to keep up to date with regulations and legislation as well as having an awareness of best practice to ensure compliant, secure and safe working.

## YOUR APPRENTICES' LEARNING JOURNEY

Apprentices will complete a 12-month apprenticeship learning journey. Apprentices will need to achieve Level 2 English and Maths prior to taking the End-Point Assessment.

On completion of their learning journey, apprentices will undertake an End-Point Assessment, with an independent iCQ assessor.

Throughout their journey, your apprentices will record and update their progress using iCQ's **iLearner** system, and their End-Point Assessment will be delivered using **iLearner**.

## FURTHER INFORMATION

The full Standard, Assessment Plan and current funding details can be viewed on the ***Institute for Apprenticeships & Technical Education*** website.



**LEARNING  
JOURNEY**



**GATEWAY  
MEETING**



**END-POINT  
ASSESSMENT**

# APPRENTICESHIP STANDARDS END-POINT ASSESSMENT

## TRANSPORT AND WAREHOUSE OPERATIONS SUPERVISOR - LEVEL 3



### **MULTIPLE-CHOICE TEST**

The test will present your apprentices with questions relating to the knowledge and behaviours required by a Transport or Warehouse Operations Supervisor. Apprentices will have 60 minutes to complete 25 multiple-choice questions, using iLearner's on-line test tool.

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### **PROJECT REPORT WITH PRESENTATION AND QUESTIONING**

The apprentice will have 12 weeks to complete a 4,000-word report based on either a real-life or recurring organisational issue, a specific problem or an idea/opportunity. The apprentice will be required to deliver a 15-minute presentation on their project to the iCQ Assessor, followed by a 25-minute question and answer session to clarify and to assess the depth and breadth of the apprentice's understanding.

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### **INTERVIEW**

A 45-minute structured interview between the apprentice and the iCQ Assessor, to assess the apprentice's competence against the knowledge, skills and behaviours. The Assessor will lead the process, asking a set questions. It is not a two-way discussion.

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APPRENTICES CAN ACHIEVE A PASS OR A DISTINCTION GRADE.

## WANT TO KNOW MORE?

For further information, please contact us:

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