

Transport and Warehouse Operations Supervisor

This role is found across a range of different types of organisations and employers such as hauliers, storage and warehouse operators, couriers, retailers and utilities.

The broad purpose of the occupation is to manage the day to day operations involved in supply chain, ensuring activity, personnel and/or vehicles meet customer expectations along with regulatory and legal requirements. The standard allows specialisation in one of two areas: the transport supervisor ensures the safe and compliant utilisation of all drivers and equipment, whilst the warehouse supervisor ensures the provision of a professional incoming goods, storage and dispatch service to customers.

You can see more information about the apprenticeship standard at [Skills England](#).



Assessment methods



Multiple-choice test

60 minute time limit to complete 25 multiple-choice questions using iLearner's online test tool



Project report with presentation

A 4,000 word report based on a real-life organisational issue or an idea/opportunity, completed within 12 week timeframe. The apprentice will deliver a 15 minute presentation followed by a 25 minute Q&A.



Interview

A 45 minute structured interview between the apprentice and iCQ assessor.



Learning



Gateway



End-Point Assessment

The EPA Process



Gateway meeting:

training provider, employer and apprentice meet to determine if they are ready for their EPA, and submit any files as needed through the iLearner system.



Assessor meeting:

the employer and an iCQ Assessor meet to agree any evidence submitted by the apprentice and plan dates for assessments.



Learner preparation:

the employer and training provider make sure the learner is familiar with the iLearner tools and formats of their assessments.



End-Point Assessment is carried out by iCQ Assessor.

Cost	£800 (in-person), £700 (remote)
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With you every step of the way

iCQ support the complete apprenticeship journey for employers, training providers and learners through our innovative iLearner platform – making it easy and quick to record and track progress.



*Apprenticeship starts from 1st August 2025 are eligible for the 8-month minimum duration, starts before 1st August 2025 are subject to a 12-month minimum duration.