

# APPRENTICESHIP STANDARDS ASSESSMENT AND SOLUTIONS



## SUPPLY CHAIN WAREHOUSE OPERATIVE

- AP01, AP02
- LEVEL 2
- 12 MONTH PROGRAMME

### LOGISTICS SECTOR

## OVERVIEW

Warehouse Operatives work in a variety of warehouse environments. Work activities include taking deliveries, checking for damaged/missing items, storing goods, moving stock by various methods, picking/packing orders, loading goods for dispatch, maintaining stock records and documentation, and cleaning.

## ROLE PROFILE

Warehouse Operatives communicate with a wide range of people and customers. They have a passion to meet customers' expectations by providing a quality service that encourages repeat business. Individuals in this role are highly competent in using industry-recognised systems and associated services (e.g. Traffic/Warehouse Management Systems) and will be able to work under pressure to tight deadlines.

A Warehouse Operative will often be required to be flexible and work shifts including 4-on-4-off, days, nights, evenings and weekends.

## YOUR APPRENTICES' LEARNING JOURNEY

Apprentices will complete a 12-month apprenticeship learning journey. Apprentices without Level 1 English and Maths will need to achieve this level and take the test for Level 2 English and Maths prior to taking the End-Point Assessment.

On completion of their learning journey, apprentices will undertake an End-Point Assessment, with an independent iCQ assessor.

Throughout their journey, your apprentices will record and update their progress using iCQ's **iLearner** system, and their End-Point Assessment will be delivered using **iLearner**.

## FURTHER INFORMATION

The full Standard, Assessment Plan and current funding details can be viewed on the [\*\*Institute for Apprenticeships & Technical Education\*\*](#) website.



**LEARNING  
JOURNEY**



**GATEWAY  
MEETING**



**END-POINT  
ASSESSMENT**

# APPRENTICESHIP STANDARDS END-POINT ASSESSMENT

## SUPPLY CHAIN WAREHOUSE OPERATIVE - LEVEL 2

### ► KNOWLEDGE AND BEHAVIOURS TEST

The test will present your apprentices with questions relating to the knowledge and behaviours required by a Warehouse Operative. Apprentices will answer short and scenario-based questions, using **iLearner's** on-line test tool.

The apprentice will have 60 minutes to complete the test.

---

### ► PRACTICAL ASSESSMENT

The 60-minute observation and questioning will be carried out by an iCQ Assessor, and will enable your apprentices to demonstrate their skills when undertaking workplace activities and show that they are competent in carrying out the practical aspects of their role.

---



APPRENTICES CAN ACHIEVE A PASS OR A DISTINCTION GRADE.

## WANT TO KNOW MORE?

For further information, please contact us:

T | +44 (0)20 3897 9293

E | [enquiries@icanqualify.co.uk](mailto:enquiries@icanqualify.co.uk)

[www.icanqualify.co.uk](http://www.icanqualify.co.uk)

