

Facilities Management Supervisor

The broad purpose of the occupation is to supervise a team of facilities management staff to provide a safe and efficient working environment. Facilities management encompasses hard (estate or building management), soft (catering, cleaning, administration, security), total or integrated functions.

As a facilities management supervisor it is vital to contribute towards health and safety regulations and organisational or contractual procedures. They will identify reoccurring issues, problem-solving and then implement solutions to improve services.

You can see more information about the apprenticeship standard at [Skills England](#).

Level

3

Duration

8

months minimum*

Assessment methods

1

Knowledge test

A 90 minute time limit, consisting of 10 structured questions (short answers) and 20 multiple-choice questions.

2

Competency based interview

A 45-60 minute interview carried out by an iCQ assessor.

The EPA Process



Gateway meeting:

training provider, employer and apprentice meet to determine if they are ready for their EPA, and submit any files as needed through the iLearner system.



Assessor meeting:

the employer and an iCQ Assessor meet to agree any evidence submitted by the apprentice and plan dates for assessments.



Learner preparation:

the employer and training provider make sure the learner is familiar with the iLearner tools and formats of their assessments.



End-Point Assessment is carried out by iCQ Assessor.

Cost	£695 (in person) £595 (remote)
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With you every step of the way

iCQ support the complete apprenticeship journey for employers, training providers and learners through our innovative iLearner platform – making it easy and quick to record and track progress.



*Apprenticeship starts from 1st August 2025 are eligible for the 8-month minimum duration, starts before 1st August 2025 are subject to a 12-month minimum duration.