

APPRENTICESHIP STANDARDS ASSESSMENT AND SOLUTIONS



FACILITIES MANAGEMENT SUPERVISOR

- AP01
- LEVEL 3
- 18 MONTH PROGRAMME

FACILITIES SECTOR

OVERVIEW

Facilities Management Supervisors work in a variety of sectors, including Housing, Health, Social Care, Energy, Hospitality, Education, Commercial Properties, Leisure, Retail and Public/Private Sector. Specific job roles at this level may include Facilities Management Supervisor, Facilities Management Coordinator and Facilities Management Administrator.

ROLE PROFILE

A Facilities Management Supervisor is responsible for managing a facilities management service, or a group of services. They contribute to the delivery of strategic and operational objectives and the safe and efficient working environment of the organisation.

They will supervise others, understand contractual requirements and service delivery targets between their employer and the client/customer to achieve service targets.

They will demonstrate excellent customer service skills and be proactive in problem-solving.

YOUR APPRENTICES' LEARNING JOURNEY

Apprentices will complete an 18-month apprenticeship learning journey, which will include achievement of Level 2 English and Maths (if not already achieved). During the programme, apprentices will receive membership of IWFM at the Affiliate grade and upon completion of the apprenticeship will qualify for Associate Membership.

On completion of their learning journey, apprentices will undertake an End-Point Assessment, with an independent iCQ assessor.

Throughout their journey, your apprentices will record and update their progress using iCQ's **iLearner** system, and their End-Point Assessment will be delivered using **iLearner**.

FURTHER INFORMATION

The full Standard, Assessment Plan and current funding details can be viewed on the ***Institute for Apprenticeships & Technical Education*** website.



**LEARNING
JOURNEY**



**GATEWAY
MEETING**



**END-POINT
ASSESSMENT**

APPRENTICESHIP STANDARDS END-POINT ASSESSMENT

FACILITIES MANAGEMENT SUPERVISOR - LEVEL 3



KNOWLEDGE TEST

A 90-minute test, consisting of 10 structured questions (short-answer) and 20 multiple-choice questions.



COMPETENCY-BASED INTERVIEW

A 45 to 60-minute interview will be carried out by an iCQ Assessor, to assess your apprentices' application of knowledge, skills and behaviours.



APPRENTICES CAN ACHIEVE A PASS OR A DISTINCTION GRADE.

WANT TO KNOW MORE?

For further information, please contact us:

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