

TRAVEL CONSULTANT

The role of a travel consultant is to make travel arrangements and book accommodation and other services for holidaymakers and business travellers. Travel consultants have a highly responsible role as they provide outstanding customer service, delivering a range of often complex travel bookings and services which help to ensure their travellers benefits from journeys and time at their destination that is positive. Individuals in this role tend to specialise in either corporate or leisure travel, developing essential knowledge, skills and behaviours that are transferable across the travel industry.

You can see more information about the apprenticeship standard at [Skills England](https://www.skillsengland.gov.uk/).

Level

3

Duration

8

months minimum*

Assessment methods

1

Multiple choice test

The knowledge test comprises of 50 questions, 60 minutes is allowed to complete the test. Results and a strengths and weakness report is provided.

2

Professional discussion

The 60 minute to 120 minute discussion will focus on how the apprentice performed during the apprenticeship programme and use of their My Journey Template to bring to life and clarify understanding of all assessment criteria covered.



Learning



Gateway



End-Point Assessment

The EPA Process



Gateway meeting:

training provider, employer and apprentice meet to determine if they are ready for their EPA, and submit any files as needed through the iLearner system.



Assessor meeting:

the employer and an iCQ Assessor meet to agree any evidence submitted by the apprentice and plan dates for assessments.



Learner preparation:

the employer and training provider make sure the learner is familiar with the iLearner tools and formats of their assessments.

End-Point Assessment is carried out by iCQ Assessor.

Cost	£770 (in person), £670 (remote)
------	---------------------------------



With you every step of the way

iCQ support the complete apprenticeship journey for employers, training providers and learners through our innovative iLearner platform – making it easy and quick to record and track progress.



*Apprenticeship starts from 1st August 2025 are eligible for the 8-month minimum duration, starts before 1st August 2025 are subject to a 12-month minimum duration.